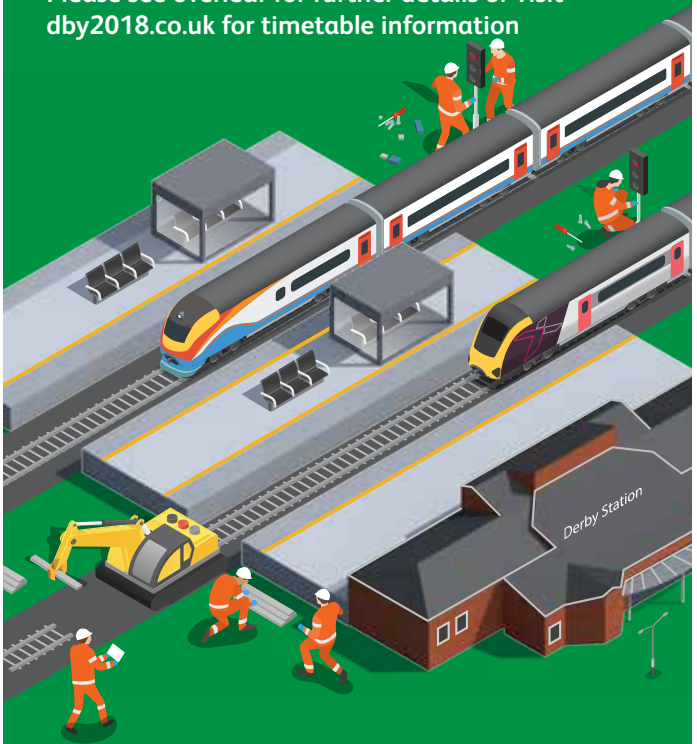


Travel assistance during Derby Resignalling

22nd July to 7th October 2018

Information for disabled passengers, older passengers and those hard of hearing

Please see overleaf for further details or visit dby2018.co.uk for timetable information



Derby
Resignalling
#DBY2018

Part of
The Midland
Main Line Upgrade

Travel assistance

Every day we help people book tickets, and we also provide a free service for our older and disabled passengers to get on and off trains and around our stations. We will still be offering travel assistance on our replacement buses and coaches throughout the Derby Resignalling works.

If you're able to get in touch with us at least 12 hours before your journey, then we can help ensure that one of our team will be available to assist.

If you need some help on your journey, then please get in touch with us:

East Midlands Trains

- Phone: **08000 11 33 23**
- Online: eastmidlandstrains.co.uk
- Text Direct: **18001 08000 11 33 23**

CrossCountry

- Phone: **03448 110 125**
- Online: crosscountrytrains.co.uk
- Text Direct: **03448 110 126**